

November 20, 2016

Dear Matthew Fisher,

I would like to recommend Lydia Turiano for your Part-Time Associate Manager Position at the Culver Ridge 16. I believe she would be a great fit within your management team as she became a great fit within her peers as soon as she came aboard.

Lydia and I have been working together since August, 2015 and has been a joy to work with every shift. She works well independently and with her fellow staff. I've noticed in the short time she has been here, Lydia is truly a team player and never hesitates to help out when needed. Whenever asked to complete a task she is enthusiastic to do so and takes pride in all of her work.

I've never had a complaint about Lydia's customer service because I believe she attempts to go above and beyond with each guest. She has the confidence to handle almost any guest complaint and has many GEM comments to prove so. Following company policies and programs, Lydia is a leader by example and I have enjoyed watching her train and mentor newer employees without being asked.

Her knowledge of daily operations is growing each day and I feel she has an eagerness for learning more to contribute to your team. Lydia has maintained being dependable and reliable for her own shifts and picking up extra hours when we are in need of assistance.

I encourage you to consider Lydia for your Manager Position and give her the opportunity for growing as an individual and advancing within REG as member of your team.

Sincerely,

Kevin Meredith

Associate Manager

Regal Culver Ridge 16 #332

Rochester, N.Y. 14622